Limited Warranty

Products offered through Azure Systems (“Azure”) are manufactured to provide outstanding value, and customer satisfaction is Azure’s goal for every product. As set forth below, all Azure appliances carry a twelve (12) month limited warranty on both parts and labor, and all refrigerators and freezers carry a thirty-six (36) month limited warranty on the product’s compressor. Certain exclusions to those warranties may apply.

GENERAL PARTS AND LABOR WARRANTY
Azure warrants to the original purchaser of every new unit that the cabinet and all of its parts will be free from defects in material or workmanship, under normal and proper use and maintenance service, as specified by Azure, and upon proper installation and start-up, in accordance with the instruction packet supplied with each Azure unit. This limited warranty expires after twelve (12) months from the date of original purchase, to the original purchaser.

Purchaser's remedy under this limited warranty, is limited to the repair or replacement, at Azure’s sole discretion, of defective parts or assemblies. All service issues under this limited warranty must be directed to Azure at info@azurehomeproducts.com, or by calling 844-662-9873, and service or repairs preformed without notice to and approval of or under the direction of Azure are not covered under this limited warranty.

COMPRESSOR WARRANTY
Azure warrants that each unit’s hermetically sealed compressor to be free from defects in both material and workmanship, under normal and proper use and maintenance, for a period of thirty-six (36) months from the date of original purchase. Compressors determined by Azure to have been defective within this time period will be either repaired or replaced, at Azure’s sole discretion, with a compressor or compressor parts of similar design and capacity. This limited compressor warranty applies only to hermetically sealed parts of the compressor and DOES NOT apply to any other parts or components, including, but not limited to, the cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly, or any other mechanical or electrical component.
All service issues under this limited warranty must be directed to Azure at info@azurehomeproducts.com, or by calling 844-662-9873, and service or repairs preformed without notice to and approval of or under the direction of Azure are not covered under this limited warranty.

LIMITED WARRANTY
As set forth above, Azure’s sole obligation under this limited warranty is limited to either repair or replacement of parts, subject to the additional limitations below. Azure may require the return of defective parts for examination before issuing replacement parts. If you are required to return defective parts, shipping charges must be prepaid by the customer. Upon examination, and to Azure's determination, if the original part is proven defective, Azure may approve your claim and elect to replace such parts without charge. In every instance, the customer is responsible for the shipping and handling of replacement parts. Product repair and/or replacement is the exclusive remedy under this limited warranty.

LIMITATION OF LIABILITY; LIMITATION OF DAMAGES: Azure is not responsible for economic loss; lost profits; or special, direct, indirect, or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims, whether or not on account of alleged refrigeration failure or any defect. Purchaser’s exclusive remedies are described above.

WARRANTY IS NOT TRANSFERABLE: This warranty is not transferable and applies only in favor of the original purchaser. Any attempted assignment or transfer of this limited warranty shall void the limited warranties described herein and shall void all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.

OPEN BOX/SCRATCH AND DENT ITEMS: Azure does not cover the costs associated with damage (cosmetic or otherwise) to a unit that has been purchased as an open box or scratch and dent item. Issues with open box items must be discussed with the dealer or reseller who initially sold the product.

Limited Warranty (continued)

IMPROPER USE: Azure assumes no liability for component failure or other damages resulting from improper usage or installation or failure to clean and/or maintain the product as set forth in the warranty packet provided with the product. This limited warranty does not cover the cost of any inconvenience, personal injury or property damage due to improper use or product failure. This limited warranty also does not cover any failures or operating difficulties due to accidents, abuse, misuse, alteration, misapplication, vandalism, improper installation, maintenance or service.

ALTERATION, NEGLECT, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD: Azure is not responsible for the repair or replacement of any parts that Azure determines have been subjected to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, or act of God.

IMPROPER ELECTRICAL CONNECTIONS: Azure is not responsible for the repair or replacement of failed or damaged components resulting from electrical power failure, the use of extension cords, low voltage, or voltage drops to the unit.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, AZURE ALSO SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.